Damani Miamor Blackwell

Web Development Professional

damaniblackwell@gmail.com <u>LinkedIn</u> Olympia, WA 98516

Results-oriented Junior web developer with significant experience coordinating technical and development projects and managing customer service needs of organizations. Skilled customer success leader with over 6 years of progressive experience facilitating the success of projects and organizations through efficient client service. Comfortable facilitating projects, as well as possessing a strong technical engineering acumen and an ability to lead teams to the delivery of top level results in a timely manner. Experienced team player with an outgoing and positive demeanor.

Proficiencies

Relevant Expertise & Skills: Web Development | HTML | CSS | Javascript | Front-end development | Search Engine Optimization | Technical Problem Identification | Customer Success Management | Organization | Program Management | Digital Marketing | Self-Motivated | User-Interface

Understanding | Deadline Management | Working Independently | Leadership |

Problem-Solving | Relationship Management | Problem-Solving | Project Management |

Relationship Development | Training and Development

Most Relevant Career Experience

Security Development and Operations intern, Synchrony Financial | 06/2021 to 01/2022

- Regularly exceeded the established goals of the Team Lead.
- Organized and oversaw task workflows, as well as managed work calendars to improve efficiency and overall organizational operations.
- Carried-out the testing and analysis of code written by other members of the team.
- Was part of the development and implementation of new tools and key infrastructure.
- Successful track record of partnering with the JSOC for use cases and ensuring that the quality of work consistently met the standards of the organization.
- Comfortable leveraging Python during the construction and development of custom scripts that streamlined key business practices.
- Regularly managed the setting of key project goals and KPIs.
- Showcased a strong ability with working as a part of a large, technically-focused team.
- Determined operational practicality of programs and updates and leveraged quality assurance procedures.
- Performed the maintenance and upgrading of existing systems.
- Partnered with other developers, UX Designers, Business and Systems Analysts on key projects.

Career Experience

Server, Red Lobster | 09/2022 to Present

Barista, Starbucks | 08/2022 to 01/2023

Server, Brunchies | 05/2022 to 08/2022

Cashier, Chipotle | **02/2019 to 11/2019**

Research Intern, University of Tampa | 01/2019 to 03/2020

Host | Server, Cooper's Seafood House | 03/2016 to 08/2020

Education

The University of Tampa - Bachelor of science in Cybersecurity 2018 - 2022

Boston University - Master of Science in Web development 2023-Present